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SUBJECT: Enclosure 2 (CCIR criteria) to 21st Theater Support Command Policy Letter 17, Incident Reporting

COMMANDER'S CRITICAL INFORMATION REQUIREMENTS (CCIR)

CCIR is information required by the Commander that directly affects his decisions and dictates the successful execution of operational missions or tactical operations. Reportable criteria are as follows:

- 1. CCIR A. Report issues, incidents, or nodes in the theatre that would delay or prevent unit deployments, redeployments, or sustainment support. Examples of reportable areas are as follows:
 - a. Mode shortfall
 - b. Node shortfall
 - c. ULNs/Unit orders
 - d. Equipment Readiness
 - e. Personnel
 - f. Sponsorship
 - g. Weather
 - h. Mission environment
- 2. CCIR B. Report any actions or shortfalls that degrade the sustainment process anywhere in theater. Examples of reportable areas are as follows:
 - a. Unit Authorized Stockage Levels (ASL)
 - b. Automated requisition problems
 - c. Facility Management
 - d. Transportation/Movement Control
 - e. Closure procedures
 - f. Contractor Shortfalls

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- g. Controlled items that are erroneously sent to any of our SSA/Maintenance facilities.
- 3. CCIR C. Report any automation failure or inoperative condition lasting over 24 hours. Examples of reportable areas are as follows:
 - a. Army Global Command and Control System (GCCS-A)
 - b. Radio Frequency (RF) Interrogators
 - c. E-mail
 - d. CAPS II
 - e. DTRACS
 - f. SARSS-1
 - g. ITV
 - h. Telephone
 - i. DAMMS-R